



## Non-discrimination Statement

Youth served by Stevens Treatment Programs and their guardians have rights protected by state and federal law. Stevens provides youth with equal access to services, facilities, activities and benefits. In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Stevens strives to provide youth, families, guardians and other stakeholders with the highest quality services possible. When an individual believes that improper care was given, or that an agency policy or procedure has infringed upon their access to service, they may file a complaint or grievance with the agency. Every attempt is made to address the issue comprehensively and to reach a resolution in a quick and equitable manner without discrimination or retribution.

Stevens Treatment Programs informs all youth and their guardians of these rights, and ensures that these rights are upheld.

<b>Contact Phone:</b>	508-679-0183
<b>Grievance Officer:</b>	Nicole McKenna, Family & Youth Engagement Coordinator, <a href="mailto:nicolem@stevensprograms.org">nicolem@stevensprograms.org</a>
<b>Supervisor of Grievance Officer:</b>	Micah Bannister, Clinical Director <a href="mailto:micahbstevensprogram.org">micahbstevensprogram.org</a>
<b>Human Rights Officer</b>	Tina Handren, <a href="mailto:tinah@stevensprograms.org">tinah@stevensprograms.org</a> , HR Manager
<b>Executive Director:</b>	Ivy Medeiros, <a href="mailto:imedeiros@stevensprograms.org">imedeiros@stevensprograms.org</a>